

# Client survey

**LLOYD EVANS LLP** is committed to providing a professional and cost effective legal service.

Please take time to fill in this questionnaire. By filling in this questionnaire we hope to better understand the needs of our clients. We will use this information to help provide an even better service in the future.

<b>1. How satisfied were you with the overall serviced received from us?</b>							
Extremely satisfied	<input type="checkbox"/>	Satisfied	<input type="checkbox"/>	Not satisfied	<input type="checkbox"/>	Unsured	<input type="checkbox"/>
Please feel free to comment							
<b>2. Are you happy to use Lloyd Evans again?</b>							
Yes	<input type="checkbox"/>	No	<input type="checkbox"/>				
Please feel free to comment							
<b>3. Are you happy to recommend Lloyd Evans?</b>							
Yes	<input type="checkbox"/>	No	<input type="checkbox"/>				
Please feel free to comment							
<b>4. In general, how satisfied were you with the service you received from Lloyd Evans in relation to:</b>							
	<b>Extremely satisfied</b>	<b>Satisfied</b>	<b>Not satisfied</b>	<b>Unsured</b>			
How quickly we replied to telephone calls	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
How quickly we replied to letters or e-mails	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
The level of service provided by your conveyancer overall	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
<b>5. What could we do to improve the service you received from us?</b>							
Please feel free to comment							

Thank you for your time in completing this form.